

RFP Amendment

To: Vendors Responding to RFP Number 4243 for the Mississippi Division of Medicaid (DOM)
From: David C. Johnson
Date: May 8, 2023
Subject: Amendment to RFP Specifications
Contact Name: Khelli Reed
Contact Phone Number: 601-432-8194
Contact E-mail Address: Khelli.Reed@its.ms.gov

The Vendor Questions and Clarifications Memorandum published April 18, 2023 is hereby amended as follows:

- 1. RFP, Revised Exhibit B: Liquidated Damages and Performances Standards is hereby deleted and replaced with a new revised version dated May 8, 2023. The revisions to the Exhibit are listed below.**
- 2. RFP, Revised Exhibit B: Liquidated Damages and Performances Standards, Item 12 is being modified to read:**

Licensors shall host the proposed solution in a United States-based FedRAMP moderate compliant data center or better, with written approval from the State on any change in the selection of the data center, data center Vendor, and location. The State reserves the right to physically audit (by State or State contracted personnel) the data center the proposed solution is hosted in and the DR site. By the first 90 days after contract execution and on every August 30th thereafter, the Licensor must provide evidence to the State with an annual data center report, specifying what certifications have been awarded to the facility and services utilized with the cloud service provider, including but not limited to LEED, SSAE 18, HIPAA, etc. The licensor shall include evidence of Business Associate Agreements with the cloud service provider within this report. Failure to provide an annual report is subject to a LD amount penalty of up to \$50,000 per month until the report is completed and provided to the State.

- 3. RFP, Revised Exhibit B: Liquidated Damages and Performances Standards, Item 17 is being modified to read:**

Vendor must support a four-hour Recovery Point Objective (RPO), exclusive of a declared disaster event. Failure to provide four-hour RPO is subject to a LD amount penalty of up to \$50,000.00 per month until a four-hour RPO is completed, and documentation is provided to the State.

RFP responses are due May 30, 2023, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Khelli Reed at 601-432-8194 or via email at Khelli.Reed@its.ms.gov.

cc: ITS Project File Number 44440

Attachments: Revised Exhibit B, Liquidated Damages and Performances Standards